



REGION 9

SAN FRANCISCO, CA 94105

March 28, 2025

SENT VIA ELECTRONIC MAIL

Rear Admiral Marc Williams
Red Hill Project Management Office
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Joint Base Pearl Harbor - Hickam, Hawaii 96860-5101
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Subject: Proposed Modification to the 2023 Administrative Consent Order
Section 6.11 Complaint Investigation Procedures

Dear Rear Admiral Marc Williams:

The Environmental Protection Agency, Region 9 (EPA) has reviewed your February 21, 2025 proposal to modify the Section 6.11 Complaint Investigation Procedures of the 2023 Administrative Consent Order (ACO).

EPA approves the proposal to modify the language to better encompass the nature of the concerns and calls received by the Navy and to rename the section from "6.11 Complaint Investigation Procedures" to "6.11 Water Quality Concern Response and Investigation Procedures." Pursuant to ACO paragraph 8(a), the following approved modified wording will be incorporated into the 2023 ACO by reference:

“6.11 Water Quality Concern Response and Investigation Procedures”

Upon receipt of a complaint or inquiry ("concern") from the Navy call center or the DOH Safe Drinking Water Branch call line, Navy shall: (a) respond to the concern within three (3) days and initiate appropriate actions (e.g., flushing, testing, or other action), if any; (b) post a written monthly investigation report of the previous month's concerns to the jbphh-safewaters.org website (after removal of all personal identifying information and associated health information) within five (5) days after the end of the month; (c) provide the direct URL for the report (subject to privacy concerns); and (d) provide Environmental Data Management System access to EPA of the full report with response actions. Navy shall provide Water Quality Concern Response and Investigation Procedures to EPA that include the previously listed requirements.”

Should you have any questions, please contact Claire Ong at ong.claire@epa.gov.

Sincerely,

Jamie Marincola, Coordinator
2023 Red Hill Consent Order
Enforcement and Compliance Assurance Division

cc: Joshua Stout, Navy Region Hawaii
Captain Jakubowicz, Defense Logistics Agency
Kelly Ann Lee, Hawaii Department of Health (DOH)